



# OVERVIEW

## Technical Services

**Herculean Efforts Are Accomplished Here**  
*with specialized services that help healthcare organizations build, manage, maintain and protect their IT infrastructure.*

### > WHY CERECORE?

- + Direct health system IT experience including healthcare applications, data, security, regulatory requirements, and IT operations
- + Proven toolsets that accelerate end-user device mapping and IT asset inventory for decision making
- + Pre-built scripting and automation to accelerate the build and accuracy of EMR applications
- + Managed IT and data services that reduce the burden on internal IT teams and add operational value

### Deliver IT Services More Efficiently

Our legacy inside of the nation's best performing hospitals and health systems gives us a unique understanding of what it takes to build, protect, and maintain the IT infrastructure that supports care providers. The work is endless, requires unique expertise, and disruption can have unthinkable consequences.

Today, we live our passion for patient care by delivering managed IT services that help reduce the burden on internal healthcare IT teams and help accelerate progress on new initiatives.

### Quality And Value To Rely On

Health systems rely on our technical services team not only for acceleration of key projects, but for full management of key initiatives and assets. Our customers renew their services year over year in these key areas:

**Regulatory Compliance & Quality Measures:** Our knowledgeable team combines technical reporting skills with regulatory expertise to offer a fully managed reporting and submission program with near perfect compliance year over year.

**Managed Cloud & Hosting:** Our fully-managed hosting services reduce the administrative burden of EHR and other healthcare applications. These industry-awarded and certified services are often combined with application management and patching for a cost-effective, worry-free solution.

**Legacy Data Archive:** Our legacy data archive solution is based on industry-standard software to deliver value, without the ongoing cost of legacy software licensing or long implementation cycles. Legacy data can be accessed in healthcare applications or through a web interface and delivers a cost-effective and reliable solution for almost any data set.

## Extend Your Team With Project-based Or Managed IT Services

CereCore's technical services are designed to add value and operate as an extension of your own team. Our partnership approach helps cover the blocking and tackling needed so that you can focus on moving your organization forward.

### IT MANAGEMENT

Wintel and Networks  
Asset Management, Patching, and Maintenance  
Cloud Management and Monitoring  
Application Packaging and Delivery

### DEPLOYMENT & MIGRATION

IT Project Management Organization (PMO)  
Cloud Migration & Virtualization  
Telehealth/Wireless Deployment

### INFRASTRUCTURE & DATA CENTER

Active Directory and Cisco  
Network Consolidation  
Asset Discovery and Mapping

### DATA & INTEROPERABILITY

Interoperability & Quality Measures  
Data Extract & Archive  
Business Intelligence & Analytics  
Automation & Scripting

*“Instrumental in helping us establish a High Availability External Connectivity Infrastructure. Always available for problems, questions, and the entire team does a great job.”*

**JAMES PAYNE**  
IT Director  
*LifePoint Health*



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## ABOUT US

CereCore® provides EHR implementations, IT and application support, managed services, technical staffing, and CIO advisory services to hospitals and health systems nationwide. Our heritage is in the hallways of some of America's top-performing hospitals as leaders in technology, operations, data security, and clinicians. We bring our unique perspective as hospital operators to every client engagement because we know firsthand the power that aligned technology can provide in delivering care.