

# SIMPLIFYING ORDERS

## Are Your Orders a Mess? Can Clinicians Identify What Needs to be Done?

Orders are the bread and butter of the EHR, serving as a key tool to communicate what needs to happen for patients and when it should be carried out. Many organizations that have been live on Epic for a number of years typically see their orders database continue to grow as a result of end user requests, specialty work flow design, etc. The end result is a massive database containing ambiguous, duplicative, and cumbersome orders and order sets. Therefore, this forces clinicians to spend more time reviewing the patient's chart trying to identify the right orders to be placed and next steps for their patient.



### Order Review

Our experts will review your ordering work flows to determine where improvements could be made to reduce clutter and eliminate confusion, so your clinical staff can effectively care for each patient. We will identify individual orders that could be eliminated or clarified, review order sets to identify excess, and also pinpoint orders where their use has started to “creep” beyond its original purpose. Final recommendations, of course, will be presented to your governance groups for consideration.



### Maintenance

While the initial focus of the project will be to clean up the orders in the system, we also define a process to ensure your orders do not devolve in the future. We will assist in the creation of guidelines as well as an approval process to keep your orders database clean, yet robust enough to clearly communicate next steps.



### The Project

The Orders Assessment typically takes between 4-6 weeks. Following the assessment, we will provide you with a list of recommendations on how to clean up your existing orders database. We will identify orders that could be removed and modified, as well as provide a comprehensive list of downstream impact to tasks, preference lists, order sets, etc. Ultimately, we help you create a clean, succinct patient chart and efficient work flows for your clinicians.

Discover how we can work together to maximize your Epic investment.

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## > THE ASSESSMENT PROCESS

### KEY PROJECT BENEFITS

#### Increased Clinician Productivity

- Streamline the ordering process for efficient order entry
- Clarify the intent of orders to eliminate confusion
- Remove unnecessary, repetitive orders to reduce chart clutter

#### Improved Order Design Process

- Ease of maintenance
- Prevent future order devolvement

*CereCore provided us with the flexibility, experience and cost effectiveness needed to continue supporting our end-users with the same care they have received in the past. By partnering with CereCore we combined excellence, key proven practices and deep expertise for the benefit of SLHS.*

**TODD HATTON**  
Chief Information Officer  
Saint Luke's Health System

#### SCOPE FINALIZATION & DATA REQUEST

- + Finalize Assessment, Scope, Timeframe, and Deliverable
- + Provides Data Requests
- + Submits Interview Requests



#### DATA GATHERING

- + Conducts Interviews
- + Reviews Requested Data
- + Reviews System Setup When Appropriate



#### DATA ANALYSIS

- + Analyzes Findings
- + Prepares Deliverable



#### DELIVERABLE PRESENTATION

- + Presents Deliverable and Recommended Next Steps
- + Presents Proposal to Achieve Next Steps



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#### ABOUT US

CereCore provides EHR implementations, IT and application support, IT managed services, technical staffing and strategic IT consulting services to hospitals, outpatient facilities, accountable care organizations and large physician groups nationwide. Our team of over 450 clinical and technical professionals has implemented EHR systems in more than 300 facilities and provides managed services support to tens of thousands of health system employees. At CereCore, our heart for healthcare is interconnected with our knowledge of technical solutions, creating a vital link that ultimately drives the delivery of life-saving care. This creates an innovative culture where we can continually strive for improvement in a spirit of collaboration.